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Without exceptions.

Virtual Cards: Accepted!

How to handle virtual cards

If you do not receive a plastic credit card for payment, but are asked to use the credit card number forwarded with the booking or you get a card visual shown on a print-out or mobile phone, then you are dealing with a virtual credit card. All card schemes, such as Mastercard® for example, offer virtual cards.



Since *virtual cards are simply the digital version of a plastic card*, virtual card numbers can be treated in the same way as any other credit card number.

Simply follow these steps to initiate payment:

1. Enter the sale amount in your terminal and confirm
2. Instead of swiping the card, enter the card number manually
3. Now follow the instructions on the terminal
If the expiry date is required, enter the expiry date shown on the document provided by the traveler.
4. Information runs through the process just as with any plastic card. If there is an issue with the card number, it will be displayed on the terminal.
5. Print a receipt for the customer and hand it over together with the hotel bill

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